

# Transport for NSW E-Toll – Schedule of Fees and Payment Methods – 9 July 2020

E-Toll Tag <sup>1</sup>	
No ongoing monthly fees and easy automatic payments by direct debit or credit card <sup>1</sup>	
<b>Coverage</b>	Travel on any toll road in <b>Australia</b>
<b>Duration</b>	Flexible
<b>Payment</b>	Credit card <sup>1</sup> or direct debit only <sup>2</sup>
<b>Registration fee</b>	n/a
<b>Account fee</b>	n/a
<b>Security deposit<sup>3</sup></b>	\$0 per Tag from 9 July 2020 until 9 January 2021 and after this date \$40.00 ( <i>waived for 2nd and 3rd Tag</i> )
<b>Opening balance</b>	\$40.00
<b>Total up-front costs<sup>4</sup></b>	\$40.00 from 9 July 2020 until 9 January 2021 and after this date \$80.00
<b>Minimum top-up amount</b>	Your Top-up Amount is the amount that is debited from Your Nominated Card or Nominated Account when the Top-up Trigger is reached <b>Infrequent \$40.00</b> <b>Frequent \$80.00</b>

Your tag/s will be delivered to your nominated address we have on file. Any vehicle matching fees (no tag in vehicle) incurred within 14 days from the date of account activation will be re-credited to your E-Toll account balance within 30 days of account opening.

<b>Tag collection</b>	<b>\$40.00<sup>5</sup></b> Your Top-up Trigger is the amount of Your E-Toll Account balance at which we will debit the Top-up Amount from Your Nominated bankcard or Nominated Account
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<b>Towing another vehicle</b>	If You are towing another vehicle Your E-Toll Account will automatically be charged the appropriate Toll. You will need to add Your Licence Plate Number of the vehicle being towed to Your E-Toll Account
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<b>Motorcycles</b>	This product is available for motorcycles
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<b>Email statements</b>	Free monthly or quarterly statements
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## ADDITIONAL FEES AND CHARGES

<b>Posted statements<sup>6</sup> (optional)</b>	\$2.20 per monthly and quarterly statement
<b>Replacement statement (email)</b>	\$2.20 per statement
<b>Replacement statement (post)</b>	\$5.50 per statement
<b>Account closure fee (if You elect to close Your E-Toll Service within the first six months of opening Your E-Toll Service)</b>	\$6.00
<b>Tag Replacement Fee (Tag not returned, lost, stolen or damaged<sup>7</sup>)</b>	\$40.00 ( <i>forfeited</i> ) where a deposit has been paid. Where a deposit has not been paid, a \$40.00 Tag Replacement Fee will apply
<b>No Tag in Vehicle Fee</b>	\$0.55 or as shown on the Sydney Motorways website <a href="http://sydnemotorways.com.au">sydnemotorways.com.au</a>

<b>ROAD OPERATOR FEES MAY APPLY</b>	Toll road operator fees ('Vehicle Matching Fee' and 'Toll Notice Transfer Fees') may be passed on should your tag not be detected when travelling on toll roads. For details visit <a href="http://www.myetoll.com.au">www.myetoll.com.au</a> or call 13 18 65
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<sup>1</sup> Credit card payments may incur a merchant fee. TfNSW E-Toll also accepts Visa/MasterCard<sup>®</sup> debit card. <sup>2</sup> A Direct Debit Authority Form will need to be completed. <sup>3</sup> Tag Security Deposit is \$0 if You have a current Veteran Gold Card or Your Vehicle has been modified with hand controls for a disabled driver. <sup>4</sup> Total upfront costs is \$40 if You have a current Veteran Gold Card or Your Vehicle is modified with hand controls for a disabled driver. <sup>5</sup> Top-up Trigger is \$25 if You have a current Veteran Gold Card or Pensioner Concession Card or Your Vehicle has been modified with hand controls for a disabled driver. <sup>6</sup> There is no fee for posted quarterly statements if You have a current Veteran Gold Card or Pensioner Concession Card or Your Vehicle is modified with hand controls for a disabled driver. <sup>7</sup> The Tag must be returned in good working order.

Easy Toll Tag <sup>1</sup>	
No upfront Tag security deposit, small ongoing monthly account fee and a range of payment options	
<b>Coverage</b>	Travel on any toll road in <b>Australia</b>
<b>Duration</b>	Flexible
<b>Payment</b>	Manual payment by credit card <sup>1</sup> , cash, cheque or EFTPOS <sup>1</sup> , automatic payment by credit card <sup>1</sup> or direct debit <sup>2</sup>
<b>Registration fee<sup>3</sup></b>	\$1.50 ( <i>Online</i> ) \$3.30 ( <i>Phone or Service NSW Centre</i> )
<b>Account fee</b>	\$1.25 per month <sup>4</sup>
<b>Security deposit</b>	n/a
<b>Opening balance</b>	<b>Manual</b> \$10.00 min opening balance <b>Automatic</b> \$40.00 min opening balance
<b>Total up-front costs</b>	<b>Manual</b> \$10.00 <b>Automatic</b> \$40.00
<b>Minimum top-up amount</b>	<b>Manual</b> \$10 (Service NSW Centre); \$10.00 min (Online) <b>Automatic</b> \$40.00 <sup>5</sup>

Your tag/s will be delivered to your nominated address we have on file. Any vehicle matching fees (no tag in vehicle) incurred within 14 days from the date of account activation will be re-credited to your E-Toll account balance within 30 days of account opening.

<b>Tag collection</b>	<b>\$40.00<sup>6</sup></b> If You choose to make Automatic Payments Your Top-up Trigger is the amount of Your E-Toll Account balance at which we will debit the Top-up Amount from Your Nominated bankcard or Nominated Account
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<b>Towing another vehicle</b>	If You are towing another vehicle Your E-Toll Account will automatically be charged the appropriate Toll. You will need to add Your Licence Plate Number of the vehicle being towed to Your E-Toll Account
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<b>Motorcycles</b>	This product is available for motorcycles
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<b>Email statements</b>	Free monthly or quarterly statements
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## ADDITIONAL FEES AND CHARGES

<b>Posted statements<sup>7</sup> (optional)</b>	\$2.20 per monthly and quarterly statement
<b>Replacement statement (email)</b>	\$2.20 per statement
<b>Replacement statement (post)</b>	\$5.50 per statement
<b>Account closure fee (if within first six months)</b>	\$6.00
<b>Tag Replacement Fee (Tag not returned, lost, stolen or damaged)</b>	\$40.00 ( <i>payable</i> )
<b>No Tag in Vehicle Fee</b>	\$0.55 or as shown on the Sydney Motorways website <a href="http://sydnemotorways.com.au">sydnemotorways.com.au</a>

<b>ROAD OPERATOR FEES MAY APPLY</b>	Toll road operator fees ('Vehicle Matching Fee' and 'Toll Notice Transfer Fees') may be passed on should your tag not be detected when travelling on toll roads. For details visit <a href="http://www.myetoll.com.au">www.myetoll.com.au</a> or call 13 18 65
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<sup>1</sup> Credit card payments may incur a merchant fee. TfNSW E-Toll also accepts Visa/MasterCard<sup>®</sup> debit card. <sup>2</sup> A Direct Debit Authority Form will need to be completed. <sup>3</sup> The Registration fee is \$1.50 if You have a current Pensioner Concession Card. There is no Registration fee if You have a current Veteran Gold Card or Your Vehicle is modified with hand controls for a disabled driver. <sup>4</sup> Monthly account fee is \$1.25 for first Tag PLUS \$1.00 for second Tag PLUS \$0.75 for third Tag PLUS \$0.50 for all subsequent Tags. The monthly account fee is \$0.50 if You have a current Pensioner Concession Card. There is no monthly account fee if You have a Veteran Gold Card or Your Vehicle is modified with hand controls for a disabled driver. <sup>5</sup> Top-up Trigger is \$25 if You have a current Veteran Gold Card or Pensioner Concession Card or Your Vehicle has been modified with hand controls for a disabled driver. <sup>6</sup> There is no fee for posted quarterly statements if You have a current Veteran Gold Card or Pensioner Concession Card or Your Vehicle is modified with hand controls for a disabled driver. <sup>7</sup> The Tag must be returned in good working order.

eMU PASS <sup>1</sup> <sup>2</sup>	
Casual user pass with no ongoing monthly fees and easy automatic payments by credit card	
<b>Coverage</b>	Travel on any toll road in <b>Australia</b>
<b>Duration</b>	Up to 30 days
<b>Payment</b>	Credit / debit card only <sup>1</sup>
<b>Start-up fee<sup>2</sup></b>	\$1.50 ( <i>Online</i> ) \$3.30 ( <i>Phone or Service NSW Centre</i> ) \$5.95 ( <i>Retail outlet</i> )
<b>Account fee</b>	n/a
<b>Security deposit</b>	n/a
<b>Opening balance</b>	n/a
<b>Total up-front costs</b>	\$1.50 ( <i>Online</i> ) \$3.30 ( <i>Phone or Service NSW Centre</i> )
<b>Minimum top-up amount</b>	n/a
<b>Tag collection</b>	No Tag required
<b>Top-up Trigger</b>	Not Applicable

You will need to purchase two eMU Passes, one for Your Vehicle and an additional Pass for the vehicle being towed (e.g. caravan, trailer)

<b>Towing another vehicle</b>	You will need to purchase two eMU Passes, one for Your Vehicle and an additional Pass for the vehicle being towed (e.g. caravan, trailer)
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<b>Motorcycles</b>	An eMU Pass can be registered for motorcycles
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<b>Email statements</b>	Free email statement
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## ADDITIONAL FEES AND CHARGES

<b>Posted statements (optional)</b>	\$2.20 per statement
<b>Replacement statement (email)</b>	\$2.20 per statement
<b>Replacement statement (post)</b>	\$5.50 per statement
<b>Account closure fee (if within first six months)</b>	n/a
<b>Reconnection Fee</b>	n/a
<b>Tag Replacement Fee (Tag not returned, lost, stolen or damaged)</b>	n/a
<b>Vehicle Matching Fee</b>	\$0.75 for each Toll
<b>No Tag in Vehicle Fee</b>	n/a

<sup>1</sup> Credit card payments may incur a merchant fee. <sup>2</sup> An additional start-up fee applies to the second Vehicle if purchasing online.

ERider <sup>1</sup>	
Unlimited crossings on the Sydney Harbour Bridge and Tunnel for motorcyclists for a quarterly fee	
<b>Coverage</b>	Travel on any toll road in <b>Australia</b>
<b>Duration</b>	Flexible – renews automatically each quarter
<b>Payment</b>	Credit card <sup>1</sup> or direct debit only <sup>2</sup>
<b>ERider Quarterly Fee</b>	\$90.00 every calendar quarter ( <i>commencing 1 Jan, 1 April, 1 July and 1 Oct</i> ). Your initial ERider Quarterly Fee is charged on a pro rata basis. Each subsequent quarter will automatically renew at \$90.00
<b>Account fee</b>	n/a
<b>Security deposit</b>	n/a
<b>Opening balance</b>	\$40.00 ( <i>for travel on other toll roads</i> )
<b>Total up-front costs</b>	Up to \$130.00 ( <i>depending on Your initial ERider Quarterly Fee</i> )
<b>Minimum top-up amount</b>	\$40.00
<b>Tag collection</b>	n/a
<b>Top-up Trigger</b>	<b>\$40.00</b> Your Top-up Trigger is the amount of Your E-Toll Account balance at which we will debit the Top-up Amount from Your Nominated bankcard or Nominated Account
<b>Motorcycles</b>	This product is for motorcycles only
<b>Email statements</b>	Free monthly or quarterly statements

Your Top-up Trigger is the amount of Your E-Toll Account balance at which we will debit the Top-up Amount from Your Nominated bankcard or Nominated Account

<b>Motorcycles</b>	This product is for motorcycles only
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<b>Email statements</b>	Free monthly or quarterly statements
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## ADDITIONAL FEES AND CHARGES

<b>Posted statements (optional)</b>	\$2.20 per monthly and quarterly statement
<b>Replacement statement (email)</b>	\$2.20 per statement
<b>Replacement statement (post)</b>	\$5.50 per statement
<b>Account closure fee (if within first six months)</b>	\$6.00
<b>Tag Replacement Fee (Tag not returned, lost, stolen or damaged<sup>7</sup>)</b>	n/a
<b>No Tag in Vehicle Fee</b>	n/a

<sup>1</sup> Credit card payments may incur a merchant fee. TfNSW E-Toll also accepts Visa/MasterCard<sup>®</sup> debit card. <sup>2</sup> A Direct Debit Authority Form will need to be completed.

Banking Details	
Transactions made to TfNSW will appear on Your bank account as:	
<b>Transaction</b>	Merchant Details
<b>Account Top-up</b>	E-Toll Payment
<b>Account Top-up Online</b>	E-Toll Payment Online
<b>eMU Pass</b>	E-Toll Payment eMU Pass
<b>eMU Pass Online</b>	E-Toll Payment eMU Pass Online
<b>Rental Car Payment</b>	E-Toll Payment RCC
<b>Rental Car Payment Online</b>	E-Toll Payment RCC Online
<b>Toll Notice Payment</b>	E-Toll Payment TN