

Schedule of Fees and Payment Methods – as at 1 September 2016

E-Toll Tag **E**

No ongoing monthly fees and easy automatic payments by direct debit or credit card¹.

Coverage	Travel on any toll road in Australia
Duration	Flexible
Payment	Credit card ¹ or direct debit only ²
Registration fee	n/a
Account fee	n/a
Security deposit	\$40.00 per tag (waived for 2nd and 3rd tag)
Opening balance	\$40.00
Total up-front costs	\$80.00
Minimum top-up amount	Infrequent \$40.00 ³ Frequent \$80.00 ³
Tag collection	If you order online the tag will be posted to you free of charge or attend any Service NSW Centre to set up your tag account
Towing another vehicle	If you are towing another vehicle your account will automatically be charged the appropriate toll. You will need to add your Licence Plate Number of the vehicle being towed to your account
Motorcycles	This product is available for motorcycles
Email statements	Free monthly or quarterly statements

ADDITIONAL FEES AND CHARGES

Posted statements (optional)	\$2.20 per monthly and quarterly statement
Replacement statement (email)	\$2.20 per statement
Replacement statement (post)	\$5.50 per statement
Account closure fee (if within first six months)	\$6.00
Tag not returned, lost, stolen or damaged⁴	\$40.00 (forfeited) where a deposit has been paid. Where a deposit has not been paid, a non-return tag fee will apply

ROAD OPERATOR FEES MAY APPLY
Toll road operator fees ('Vehicle Matching Fee' and Toll Notice Transfer Fees) may be passed on should your tag not be detected when travelling on toll roads. For details visit www.myetoll.com.au or call 13 18 65

Easy Toll Tag **E**

No upfront tag security deposit, small ongoing monthly account fee and a range of payment options

Coverage	Travel on any toll road in Australia
Duration	Flexible
Payment	Manual payment by credit card ¹ , cash, cheque or EFTPOS ¹ , automatic payment by credit card ¹ or direct debit ²
Registration fee	\$1.50 (Online) \$3.30 (Phone or Service NSW Centre)
Account fee	\$1.25 per month ³
Security deposit	n/a
Opening balance	Manual \$10.00 min opening balance Automatic \$40.00 min opening balance
Total up-front costs	Manual \$10.00 Automatic \$40.00
Minimum top-up amount	Manual \$1.00 min (Service NSW Centre); \$10.00 min (Online) Automatic \$40.00 ⁴
Tag collection	If you order online the tag will be posted to you free of charge or attend any Service NSW Centre to set up your tag account
Towing another vehicle	If you are towing another vehicle your account will automatically be charged the appropriate toll. You will need to add your Licence Plate Number of the vehicle being towed to your account
Motorcycles	This product is available for motorcycles
Email statements	Free monthly or quarterly statements

ADDITIONAL FEES AND CHARGES

Posted statements (optional)	\$2.20 per monthly and quarterly statement
Replacement statement (email)	\$2.20 per statement
Replacement statement (post)	\$5.50 per statement
Account closure fee (if within first six months)	\$6.00
Tag not returned, lost, stolen or damaged⁵	\$40.00 (payable)

ROAD OPERATOR FEES MAY APPLY
Toll road operator fees ('Vehicle Matching Fee' and Toll Notice Transfer Fees) may be passed on should your tag not be detected when travelling on toll roads. For details visit www.myetoll.com.au or call 13 18 65

eMU PASS **E**

Casual user pass with no ongoing monthly fees and easy automatic payments by credit card.

Coverage	Travel on any toll road in Sydney
Duration	Up to 30 days
Payment	Credit card only ¹ For eMU Passes with a duration of more than 5 days, a payment will be taken each time the balance owing reaches \$5.00 ³
Start up fee²	\$1.50 (Online) \$3.30 (Phone or Service NSW Centre)
Account fee	n/a
Security deposit	n/a
Opening balance	n/a
Total up-front costs	\$1.50 (Online) \$3.30 (Phone or Service NSW Centre)
Minimum top-up amount	n/a
Tag collection	No tag required
Towing another vehicle	You will need to purchase two eMU Passes, one for your vehicle and an additional Pass for the vehicle being towed (e.g. caravan, trailer)
Motorcycles	An eMU Pass can be registered for motorcycles
Email statements	Free email statement

ADDITIONAL FEES AND CHARGES

Posted statements (optional)	\$2.20 per statement
Replacement statement (email)	\$2.20 per statement
Replacement statement (post)	\$5.50 per statement
Account closure fee (if within first six months)	n/a
Tag not returned, lost, stolen or damaged	n/a
Vehicle Matching Fee	\$0.75 for each toll

¹ We also accept Visa/MasterCard[®] debit card. ² An additional start up fee applies to the second vehicle if purchasing online. ³ For eMU Passes with a duration of more than 5 days, a payment will be taken each time the balance owing reaches \$5.00. Terms and Conditions apply.

ERider **E**

Unlimited crossings on the Sydney Harbour Bridge and Tunnel for motorcyclists for a quarterly fee.

Coverage	Travel on any toll road in Australia
Duration	Flexible – renews automatically each quarter
Payment	Credit card ¹ or direct debit only ²
ERider quarterly fee	\$90.00 every calendar quarter (commencing 1 Jan, 1 April, 1 July and 1 Oct). Your initial ERider quarterly fee is charged on a pro rata basis. Each subsequent quarter will automatically renew at \$90.00.
Account fee	n/a
Security deposit	n/a
Opening balance	\$40.00 (for travel on other toll roads)
Total up-front costs	Up to \$130.00 (depending on your initial ERider quarterly fee)
Minimum top-up amount³	\$40.00
Tag collection	n/a
Motorcycles	This product is for motorcycles only
Email statements	Free monthly or quarterly statements

ADDITIONAL FEES AND CHARGES

Posted statements (optional)	\$2.20 per monthly and quarterly statement
Replacement statement (email)	\$2.20 per statement
Replacement statement (post)	\$5.50 per statement
Account closure fee (if within first six months)	\$6.00
Tag not returned, lost, stolen or damaged	n/a

¹ Credit card payments may incur a merchant fee. We also accept Visa/MasterCard[®] debit card. ² A Direct Debit Authority Form will need to be completed. ³ Top-up payments are automatically triggered when account balance reaches \$40.00. Terms and Conditions apply.

¹ Credit card payments may incur a merchant fee. We also accept Visa/MasterCard[®] debit card. ² A Direct Debit Authority Form will need to be completed. ³ Top-up payments are automatically triggered when the account balance reaches the minimum top-up amount. ⁴ The tag must be returned in good working order. Terms and Conditions apply.

¹ Credit card payments may incur a merchant fee. We also accept Visa/MasterCard[®] debit card. ² A Direct Debit Authority Form will need to be completed. ³ Monthly account fee is \$1.25 for first tag PLUS \$1.00 for second tag PLUS \$0.75 for third tag PLUS \$0.50 for all subsequent tags. ⁴ Top-up payments are automatically triggered when account balance reaches \$40.00. ⁵ The tag must be returned in good working order. Terms and Conditions apply.